

June 12, 2009

To Whom It May Concern:

I have used Spic & Span House Cleaning Service for 1 year, and have been extremely happy with Serenia and Merrill Lea. They are very trustworthy which for us is very important.

I frequently have company and they are flexible and will clean other areas in the house. I will let them know when I need an extra hour of their time and they have been able to always work with my schedule. We usually have them clean the first floor, as we do not use the basement or upstairs areas unless we have company. So having someone who is flexible has worked well for us.

I have them do my blinds, and have asked them to rotate each time they clean so every 6 weeks to 2 months all the blinds are dusted. This works well for me and they have been more than willing to work their cleaning routine around my wishes. To find cleaning services that are willing to work with you, is rare and so finding Spic & Span has been a blessing.

I am more than willing to speak to anyone wishing to use your house cleaning services. Please feel free to use the telephone number below.

Sincerely,

A handwritten signature in cursive script that reads "Lois Spellman".

Lois Spellman  
417-334-8224